

MONEY BACK GUARANTEE TERMS AND CONDITIONS

- 1.1 All requests for refunds must be made no more than 30 days after subscription to the Gold Star service
- 1.2 Claims should be made in writing to mail@execs4hire.co.uk including the date of subscription, the full name of the claimant, the address listed on the account and a contact telephone number. The e-mail subject should read 'Refund Request' and be sent from the e-mail address listed on the claimants account details
- 1.3 Any cancelled subscriptions shall no longer benefit from those additional facilities afforded to Gold Star members and shall be restored to a 'basic' account. All claims to any future benefit from the Gold Star subscription are waived upon request and provision of a refund
- 1.4 Refunds will not be offered on Gold Star subscriptions which have made use of Professional Indemnity cover regardless of the duration of that cover and whether any claim was made during its duration
- 1.5 Refunds are not available for any candidate who has successfully sourced employment either directly or indirectly through the execs4hire service. Any introduction at least in part attributable to execs4hire and in turn leading to employment shall be defined as such
- 1.6 Only one refund claim per account is permissible
- 1.7 Only one account per candidate or site user is admissible to this offer. Any attempt to claim more than one refund per user, account or profile shall not be entitled to a refund. Use of false or inaccurate details upon subscription/registration shall also nullify any claim to a refund
- 1.8 Claims may take up to 7 working days from notification to process